



Dear Partner,

First of all, as Orange County Belek, we wish you a successful season.

To ensure the highest level of guest satisfaction and a seamless stay for our mutual guests, we kindly request that you share the following important details with them during the booking process and prior to their arrival.

Our check-in time is 14:30, and check-out is 11:30. Early check-in and late check-out cannot be guaranteed due to high occupancy. We kindly ask you to share these times with your guests in advance; this helps us manage flow in our dining and common areas, ensuring every guest enjoys a comfortable and relaxed arrival and departure.

Please note that laundry services and customized SPA treatments (such as massages and skin care) are excluded from our standard concept and carry an additional fee. We highly appreciate you sharing this information with your guests in advance to avoid any misunderstandings.

Our hotel does not offer valet parking, and our on-site parking space is limited. Parking is subject to availability and cannot be guaranteed.

To ensure your guests are welcomed without delay, please provide the complete first and last names of all travelers before their arrival. This will allow us to prepay their registration and guarantee a smooth front-desk experience.

Ensuring a great guest experience starts with clear expectations. Thank you for your continued dedication and valued cooperation.

Wishing you an outstanding and highly prosperous season.



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